



Primex Garden Center

LIFETIME GUARANTEE

NURSERY LIFETIME GUARANTEE

TO TAKE ADVANTAGE OF OUR LIFETIME GUARANTEE THE FOLLOWING CRITERIA MUST BE MET:

- Customer must be a Primex Rewards Member
- Trees or shrubs must be planted into the ground, not in a container.
- Bumper Crop must accompany purchase

BUY BUMPER CROP WITH YOUR TREE AND SHRUB PURCHASE AND BUMP YOUR 6-MONTH GUARANTEE UP TO A LIFETIME! BUMPER CROP IS AN ORGANIC SOIL BUILDER THAT WILL INCREASE A PLANT'S ABILITY TO ABSORB NUTRIENTS AND WATER FROM THE SURROUNDING SOIL!

HERE ARE SOME RECOMMENDED AMOUNTS WHEN BUYING BUMPER CROP...

- 1 cu ft bag-good for amending 1-2 Shrubs or 1 Tree
- 2 cu ft bag-good for amending 3-4 Shrubs or 2 Trees

If your plant begins to look unhealthy, please email pictures and a brief description of your concerns to plantreturns@primexgardencenter.com (We may be able to provide recommendations to help resolve the issue). If we cannot diagnose a problem from pictures; a sample clipping (brought to the nursery) may help prevent the loss of your plant.

If a tree or shrub purchased with our lifetime guarantee fails to survive, we will require either: pictures of/or the dead plant, as well as the original receipt for credit to be issued. All guarantees will be refunded in the form of a gift card or store credit. Plants that fail in the same location more than twice will no longer be applicable for a lifetime guarantee.

Deer are an increasing issue in our local landscapes, as such, we highly recommend the use of deer guards around the trunks of newly planted trees, as well as fencing around shrub plantings. Plants that are deemed to have been killed by physical damage (deer/wildlife, landscaping equipment, construction damage, etc.) and those that have died through blatant neglect (i.e: lack of water) will not be covered under our lifetime guarantee.

NOT INCLUDED IN OUR TREE AND SHRUB GUARANTEE:

- Plants kept in containers and not planted in the ground
- Trees used indoors (i.e for Christmas)
- Fruit trees or fruiting shrubs (i.e apples, cherries, raspberries, figs etc.)
- Plants listed outside of USDA Zone 6 standards (i.e not hardy)
- Herbaceous Plants (i.e annuals, perennials, ground covers, house plants and tropical plants)
- Plants deemed to have been killed by physical damage or blatant neglect

Some trees and shrubs leaf out later than others. If you are unsure of whether or not your tree or shrub is dead or dormant, please check with us before you dig up the plant. (i.e: Crapemyrtles, Hydrangeas, Butterfly Bush)

All trees and shrubs planted in the ground will be guaranteed for as long as you own your home.

REPLACEMENT VALUE MAY NOT EXCEED \$500 FOR ANY GIVEN YEAR



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